



**Address**

700 West Las Olas  
Blvd  
Fort Lauderdale FL  
33312

**Contact Us**

dispatch@realmatter.com  
www.realmatter.com



**Customer Packet**

**New Customer Set-Up Form**

Business Name: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_  
Physical Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Bill to Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
President / Owner: \_\_\_\_\_  
Date of Incorporation: \_\_\_\_\_ State of Incorporation: \_\_\_\_\_  
DUNS#: \_\_\_\_\_

**Accounting Information**

A/P Contact: \_\_\_\_\_ A/P Phone: \_\_\_\_\_  
A/P email: \_\_\_\_\_ Credit Limit Requested: \_\_\_\_\_

**Banking Information**

Bank Name: \_\_\_\_\_ Bank Phone: \_\_\_\_\_  
Bank Address: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Account Number: \_\_\_\_\_

**Commercial References:**

Company Name #1: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Contact Email: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_  
Company Name #2: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Contact Email: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_  
Company Name #3: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Contact Email: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_

**Required Documents:**

- Please include a copy of your **W-9 Form**

**Signature:** \_\_\_\_\_ **Date Signed:** \_\_\_\_\_



U.S. Department of Transportation  
Federal Motor Carrier Safety Administration

1200 New Jersey Ave., S.E.  
Washington, DC 20590

**SERVICE DATE**  
October 15, 2020

**LICENSE**  
**MC-1148971-B**  
U.S. DOT No. 3491025  
REAL MATTER LLC  
LEWES, DE

This License is evidence of the applicant's authority to engage in operations, in interstate or foreign commerce, as a **broker, arranging for transportation of freight (except household goods)** by motor vehicle.

This authority will be effective as long as the broker maintains insurance coverage for the protection of the public (49 CFR 387) and the designation of agents upon whom process may be served (49 CFR 366). The applicant shall also render reasonably continuous and adequate service to the public. Failure to maintain compliance will constitute sufficient grounds for revocation of this authority.

A handwritten signature in black ink, appearing to read "Jeffrey L. Secrist".

Jeffrey L. Secrist, Chief  
Information Technology Operations Division

BPO



## 2026 UCR Registration is VALID!



Receipt # 000-0599-6101

Registered on: 01/12/2026 16:28 EST

Generated: 01/13/2026 11:38 EST

**Year:** 2026

<b>Paid:</b>	<b>Date</b>	<b>Bracket</b>	<b>UCR Fee</b>	<b>Conv. Fee</b>	<b>Total</b>
	01/12/2026	Bracket 1 [0 veh.]	\$46.00	\$1.25	\$47.25

**Bracket:** 0 to 2 vehicles [0 vehicle(s)]

**USDOT #:** 3491025

**Classifications:** Broker

**Legal Name:** REAL MATTER LLC

**Base State:** Delaware

**Principal:** 929 ALTON RD SUITE 500  
MIAMI BEACH, FL 33139  
US

**Payor:** Federal Motor Carrier Authority Filings

\*\*\* Expires: 12/31/2026 \*\*\*



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

1/13/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Roanoke Insurance Group Inc. 1501 E Woodfield Road Suite 400W Schaumburg IL 60173	<b>CONTACT NAME:</b> Gina Patterson CISR-Elite CIIP DAE CLP TRIP	
	<b>PHONE (A/C. No. Ext):</b> 562-628-9335	<b>FAX (A/C. No.):</b> 779-227-6234
<b>E-MAIL ADDRESS:</b> Gina.Patterson@roanokegroup.com		
<b>INSURER(S) AFFORDING COVERAGE</b>		<b>NAIC #</b>
<b>INSURER A:</b> Lloyds of London AA-1122000		15792
<b>INSURED</b> REALMAT-01 Real Matter LLC 929 Alton Rd Suite 500 Miami Beach FL 33139	<b>INSURER B:</b>	
	<b>INSURER C:</b>	
	<b>INSURER D:</b>	
	<b>INSURER E:</b>	
	<b>INSURER F:</b>	

**COVERAGES**

CERTIFICATE NUMBER: 1728243061

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
	<b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$	
	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$	
	<b>UMBRELLA LIAB</b> <input type="checkbox"/> OCCUR <b>EXCESS LIAB</b> <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$	
	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A				<input type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$	
A	Contingent Cargo Liability Contingent Auto Liability	N	N	THBZB02858	1/1/2026	1/1/2027	Each Occurrence Occurrence/Aggregate	\$100,000 \$1,000,000

**DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)**

Operations usual to a Freight Broker. This insurance certificate is issued as a matter of information only and confers no rights upon the certificate holder.

Freight Broker Contingent Cargo \$100,000 each occurrence  
 Freight Broker Refrigerated/Perishable Contingent Cargo Liability included subject to Section 1C of the insuring agreement.  
 Freight Broker Auto Liability \$1,000,000 each occurrence/aggregate  
 Freight Broker Professional Indemnity \$100,000 aggregate

**CERTIFICATE HOLDER****CANCELLATION**

Real Matter LLC  
 929 Alton Rd  
 Suite 500  
 Miami Beach FL 33139

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

*Maria Novello*

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## CERTIFICATE OF ASSIGNMENT

For Standard Carrier Alpha Code® (SCAC®)

<b>SCAC</b>	RMAR
<b>Assigned Date</b>	Wednesday, 24 February 2021
<b>Assigned To</b>	REAL MATTER LLC 16192 COASTAL HWY LEWES, DE USA 19958 USDOT # 3491025 MC # 1148971
<b>Company Contact</b>	SAMUEL FICK
<b>Expiration Date</b>	Sunday, 07 February 2027



### SCAC Assignment

This SCAC only applies to the company name shown above through the expiration date. Renewal notices are sent approximately three months prior to expiration of this SCAC. A successful renewal must be made prior to the expiration date to ensure its continued validity. For easy renewal, go to <https://scaccode.com>.

To update the company name, address, or contact information affiliated with this SCAC, please fill out and submit your request to NMFTA customer service at <https://nmfta.org/support>.

To update the authority numbers affiliated with this SCAC, please first contact the U.S. Department of Transportation, and then fill out and submit your update request to NMFTA customer service at <https://nmfta.org/support>.

Refer to our Terms of Sale at <https://nmfta.org/terms-of-sale> for additional information regarding our policies governing the handling and administration of a SCAC.

### SCACs Ending in “U”

SCACs ending with the letter “U” are reserved for the identification of freight containers. If your SCAC ends with the letter “U”, it should only be used for this purpose. A non-U ending SCAC should be obtained to satisfy other requirements such as company identification for Customs, Electronic Data Interchange, freight payments, etc.

### U.S. Customs and Border Protection (CBP) Automated Commercial Environment (ACE) Program Participants

If you participate in the Customs & Border Protection (CBP) ACE program, all SCACs are automatically uploaded to ACE/AES within 24 hours. If you are having issues with your code after 48 hours, please send an email along with a copy of the NMFTA SCAC letter to [AMSSCAC@cbp.dhs.gov](mailto:AMSSCAC@cbp.dhs.gov) and [askaes@census.gov](mailto:askaes@census.gov) for review. Additional information on CBP's automated programs can be found at: <https://www.cbp.gov/trade/automated/getting-started>.

### National Motor Freight Classification (NMFC) Participation and NMFTA Membership

A SCAC assignment is not related to participation in the National Motor Freight Classification (NMFC), and it does not allow for the use of the NMFC in connection with freight rates. In addition, a SCAC assignment does not grant membership in the National Motor Freight Traffic Association, Inc. For assistance, please contact NMFTA Customer Service at (866) 411-6632.

### Ownership of SCACs

NMFTA develops and maintains the Directory of SCACs and owns the entire copyright interest in the SCAC database.